

Performance Measurement Tools and Success Stories Clearinghouse

<http://www.smallbiz-enviroweb.org/perfmeas.asp>

Performance Measurement Tools
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Audrey G. Zelanko
Small Business Environmental Home Page
Concurrent Technologies Corporation
(412) 826-6807
zelankoa@ctc.com



What is the Performance Measurement Tools Clearinghouse?

- ▲ Online searchable database including performance measurement tools and success stories
- ▲ Tools from SBAPs, state agencies, EPA, other
- ▲ Response to working session at 1998 SBO/SBAP conference
- ▲ Files are in Word and Wordperfect



How Can the Performance Measurement Tools and Success Stories Database Be Searched?

- ▲ Searchable by source
- ▲ Searchable by category
- ▲ Searchable by title (key words)
- ▲ Advanced search



How are the Performance Measurement Tools Categorized?

- ▲ Hotline/Telephone Assistance
- ▲ Onsite Visit
- ▲ Publication
- ▲ Home Page/Web Site
- ▲ Teleconference/Videoconference
- ▲ Mailing
- ▲ Other/General
- ▲ Success Stories



What are the Sources for the Performance Measurement Tools and Success Stories in the Database?

- ▲ 15 states
- ▲ U.S. EPA (including Regions 1, 2, 10)
- ▲ Others (e.g., PNEAC, IWRC)
- ▲ Total of 20 states and other entities



Which States are Currently Represented?

▲ Alaska

▲ Arizona

▲ Indiana

▲ Iowa

▲ Kentucky

▲ Louisiana

▲ Massachusetts

▲ Minnesota

▲ Missouri

▲ Nevada

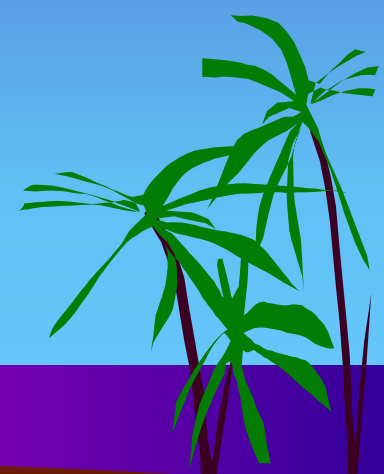
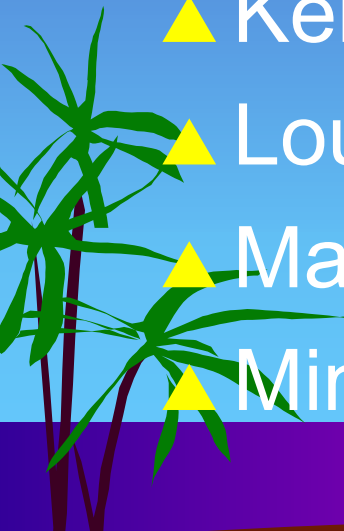
▲ New York

▲ Ohio

▲ Oregon

▲ Texas

▲ Washington



How Many Performance Measurement Tools and Success Stories are Currently in the Database?

- ▲ 65 performance measurement tools
- ▲ 4 success stories
- ▲ Guide for Measuring Compliance Assistance Outcomes (EPA OECA)



Where Does the Team/Clearinghouse Go From Here?

- ▲ Increase awareness of database
- ▲ Increase number of new tools/success stories
- ▲ Obtain user feedback on searchable categories, user formats



How Do I Add Tools to the Clearinghouse?

- ▲ Contact Audrey Zelanko by phone, fax, or email
- ▲ Email tools/success stories in Word and Word Perfect and in hard copy by mail or fax
- ▲ Email files to: audreyz@ccia.com or zelankoa@ctc.com

